

PharmaLogic's path to SaaS recovery and resilience — one platform, no complexity



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PharmaLogic is a radiopharmaceutical company operating around 50 locations across North America. Managing infrastructure and SaaS applications across that many sites is no small task, and when it came to data backup, the team had outgrown its manual approach. They needed a solution that was reliable, cost-effective, and easy to manage — one that could also stand up to the compliance demands of operating in a highly regulated industry. Keepit delivered on all fronts.



LOCATION
USA



INDUSTRY
Radiopharmaceuticals



EMPLOYEES
1,800+

Leaving manual backups behind

Before Keepit, PharmaLogic was running manual backups. The process was cumbersome, error-prone, and simply didn't meet the standard required for protecting business-critical data in a regulated environment. The team evaluated multiple options, and Keepit came out on top on both capability and cost — a recommendation that came by way of Alchemy Technology Group, a trusted technology partner who knew PharmaLogic's environment and pointed them toward a solution built for it. Keepit's immutable-by-default architecture and air-gapped cloud storage gave the team confidence that their data protection strategy could hold up to the compliance demands of a highly regulated industry.

“I like that Keepit lets us control access to sensitive data. We can lock things down to only those who need it.”

Wayne Myrand

Sr. Infrastructure Manager
PharmaLogic Holdings Corp.



“It’s intuitive, and it works. I can go in a month from now and figure out what I need to do.”

Wayne Myrand

Sr. Infrastructure Manager
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One platform, three critical applications protected

PharmaLogic’s primary need was backup for Microsoft 365 and Microsoft Entra ID. But the discovery that Keepit also covers Salesforce was a deciding factor. Rather than managing separate backup solutions for different applications, the team could consolidate everything in one platform.

Data residency was also a factor. For a North American operation with regulatory obligations, having data stored in U.S.-based data centers provided added assurance. And with an eye to the future, PharmaLogic’s cybersecurity team has already been introduced to the platform — and protecting additional applications may be on the horizon.

Fast to deploy, easy to maintain

Onboarding with Keepit didn’t require a lot of hand-holding. Everything was configured before the official onboarding call even began. That simplicity carried over to day-to-day use. Since deploying Keepit, the team has already fielded several OneDrive data recovery requests, each one resolved in minutes rather than the time-consuming process it would have been before.

Granular access control for sensitive data

In a complex environment with multiple teams and strict data governance requirements, being able to assign roles and set precise permissions for different users is essential. Keepit’s role-based access control (RBAC) gives each department or subsidiary the ability to securely manage access to their own data, ensuring that sensitive information is only visible to those who need it.

Intuitive to use when it matters most

Perhaps the most underrated quality of any recovery platform is this: it shouldn't require expert-level familiarity every time someone needs to use it. Keepit is intuitive enough that any member of the team can step in and get the job done, even if they haven't touched the platform in weeks. When an incident occurs, that kind of accessibility can make a real difference.



About PharmaLogic Holdings Corp.

PharmaLogic Holdings Corp. is a leading global contract development and manufacturing organization (CDMO) specializing in diagnostic and therapeutic radiopharmaceuticals. With decades of industry expertise and a robust network of more than 45 facilities across the U.S., Puerto Rico, Canada, and Norway, PharmaLogic delivers comprehensive solutions spanning the development, manufacturing, and distribution of both clinical and commercial-stage radiopharmaceutical products, in accordance with the highest quality and regulatory standards.

About Alchemy Technology Group

Alchemy Technology Group launched in 2016 with a mission to transform the value that technology partners deliver to customers. Inspired by the book "The Alchemist," the company was built on the belief that the ordinary can be made extraordinary through top talent, next-generation technology solutions, and a culture rooted in trust. Today, more than 1,000 customers rely on Alchemy as their partner for secure, transformative IT solutions.

 Your data. Here today. Here tomorrow

Keepit provides a next-level SaaS data protection platform purpose-built for the cloud by securing data in a vendor-independent cloud to safeguard essential business applications, boost cyber resilience, and future-proof data protection. For more information visit keepit.com or follow Keepit on [LinkedIn](#).

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