

Keepit and the U.S. CLOUD Act

Purpose of this statement

This statement has been prepared in response to questions from customers and partners doing business with Keepit A/S regarding whether Keepit delivers its services using U.S.-owned public cloud platforms or other U.S.-owned IT service providers that have access to or control over customer data processed by Keepit. It explains our infrastructure model and the implications of the U.S. CLOUD Act for our operations.



Global data center presence

Keepit operates data centers in seven regions worldwide:

- Denmark (Copenhagen)
- Germany (Frankfurt)
- Switzerland (Zurich)
- United Kingdom (London)
- United States (Washington, D.C.)
- Canada (Toronto)
- Australia (Sydney)

Infrastructure ownership and colocation services

Unlike many of our competitors who rely on public cloud providers to host and deliver their services, Keepit has taken a different path. We maintain full control over our technology and data processing practices by owning our entire technology stack — including all hardware and software components. We offer our customers the choice of where their data is stored within our data center regions, and we guarantee that all data remains under our exclusive control.

In all regions except Denmark, we partner with Equinix (a U.S.-headquartered company) to provide colocation services. These colocation services include physical rack space, redundant power supply, cooling systems, environmental controls, and physical security measures such as access control and video surveillance. While Equinix provides the physical infrastructure, Keepit owns and operates all systems and equipment.

The CLOUD Act and Equinix

Under the CLOUD Act (enacted in March 2018), U.S. authorities may compel access to data held by U.S.-based companies — even if the data is stored outside the United States but only where the company has possession, custody, or control of that data. With Keepit's unique setup and the use of the mentioned colocation services, Equinix has no possession, custody, or control over the data stored on our servers. As Equinix does not meet these criteria, the CLOUD Act does not apply to the data processed by Keepit in our data centers.

Equinix has independently assessed the applicability of the CLOUD Act to its colocation services. Equinix shares Keepit's conclusion that the CLOUD Act does not apply to customer data stored on Keepit's infrastructure.



Data encryption and protection

All customer data is encrypted both in transit and at rest. We use encrypted connections secured with modern TLS protocols for data in transit, and AES encryption for data at rest. This provides an additional layer of protection, ensuring that stored data remains inaccessible to any third party.

Scope of this statement

Please note that services sold and delivered by Keepit USA Inc. and data stored in the US will be subject to U.S. jurisdiction and subject to the CLOUD Act. Keepit USA Inc. is a wholly owned subsidiary of Keepit A/S..

This statement is intended for informational purposes only and should not be construed as legal advice.





