Keepit for ✖ Confluence

Coverage details

Contents

Projects

- Projects can only be restored as company-managed projects.

Inline comments and replies

- Inline comments and replies on blog posts or pages can be backed up. If they exist in the snapshot, they can be updated during restore, but cannot be newly created

Spaces

- Personal spaces are restored as private spaces. All other space types are restored as global spaces by default.
- A space can be restored from a snapshot only if it was deleted from Trashed spaces page on Confluence. A space can be deleted from Trashed spaces only by administrator.

Groups

- Restoring Group Product Access is not supported. While restoring a group brings back its users, associated apps are not restored automatically. You will need to manually restore any apps after the group has been restored.

Multiple request limitations

Because the Confluence API has a problem processing multiple entities simultaneously (500 error when creating many entities of the same type), we needed to make requests subsequently. This means that restoring big spaces or multiple spaces can take a long time because requests need to be sent one by one.

The following resources are restored subsequently:

- Spaces (Both personal and team spaces)
- Pages (this includes child pages)
- Blog posts

Restoring pages/blog posts with older attachment versions

When restoring a page or blog post, you can choose to bring back an earlier version of the content. However, if that content includes an attachment that has multiple versions, Confluence will always restore the latest version of the attachment, not the older one that was originally used in the selected page/blog version.

This happens because the Confluence API does not provide the necessary details to reliably link a specific page/blog version with a specific attachment version.

- If an attachment has only one version, it will be restored normally.
- If an attachment has multiple versions, the newest one will always appear in the restored page/blog, even if you selected an older content version.

Restoring a page or blog post

When restoring a page or blog post, the restored item will always show one extra version in the Version history compared to the snapshot you selected.

This happens because of how the restore process works:

- First, an empty page/blog post is created – this automatically becomes Version 1.
- Then, the page/blog post is updated with the content from the snapshot – this becomes Version 2.

As a result, the first version after restore will always be empty, and the actual snapshot content will appear starting from the second version.

Restoring comments

We are still only able to create footer comments; inline comments can be updated but not created.

With comments versioning, we are able to restore the latest version of a comment. That means older versions will be ignored during the restore.

Restoring a page or blog post with comments

If you are restoring a whole deleted page or blog post with comments, make sure it's removed from the trash. Restoring comments for trashed and not completely removed pages will most likely result in errors (404). Because of Atlassian API limitations, we are not able to detect when a page/post is in the trash, so the trash removal needs to be done manually.