



Keepit Poland as sub-processor: FAQ

Why is Keepit making this change now?

As Keepit has grown to serve over 20,000 companies globally, we faced a choice either to outsource part of our services to third-party vendors, or to invest in our own wholly-owned EU subsidiary. We chose the latter. This allows us to expand our internal capabilities whilst maintaining complete control over our customers data.

Does this change Keepit's "no sub-processors" principle?

The key objective of our "no sub-processors" commitment was always about avoiding third-party vendor dependencies, particularly reliance on other cloud providers. That commitment remains unchanged. Under General Data Protection Regulation ("GDPR"), even wholly-owned subsidiaries must be listed as sub-processors for regulatory transparency. Keepit Poland isn't a third-party vendor - it's Keepit. We own it, control it, and hold it to the same high security standards.

Will this change affect the security of the data backed-up on Keepit's platform?

No. Keepit Poland maintains the same security certifications and adheres to the same compliance standards. Your data continues to be hosted in the same certified data centres with the same security protections. Nothing about how we protect your data has changed.

Will this change affect data sovereignty and residency commitments?

No. Your data sovereignty and residency commitments remain exactly as specified in your agreement. Keepit Poland is based in the EU and operates under the stringent legislative framework. Your data continues to be processed in accordance with your data residency requirements and EU data protection and security laws, ensuring complete data sovereignty. If your data is configured to remain in a specific region or jurisdiction, those configurations and commitments remain unchanged.

What changes in my agreement with Keepit?

There are no substantive changes to your agreement with Keepit. Keepit Poland will be added to our sub-processor list under the Data Processing Agreement. Other terms, commitments, security obligations, data residency requirements, including commercial terms, remain unchanged.

Can I object to the addition of the new subprocessor?

Yes, you have the right to object. If you wish to exercise this right, please contact us at dpo@keepit.com within the timeframe specified in your Data Processing Agreement with us.



What can I tell my stakeholders about this change?

You can reassure your stakeholders that Keepit Poland is Keepit's wholly-owned EU subsidiary (not an external third party). This addition represents strategic growth within Keepit's own organisation, not outsourcing. No third-party sub-processors will access or handle your data, and all data protection, sovereignty and security commitments remain unchanged.